



Sensoren und
Systeme für die
Feuerungstechnik

LAMTEC GmbH & Co. KG · Wiesenstraße 6 · D-69190 Walldorf

To our customers, suppliers and business partners

Datum
26.03.2020

Ihr Zeichen

Ihre Nachricht vom

Unser Bearbeiter

☎ 06227 / 6052-
73/AW

Unser Zeichen (bitte immer angeben)

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LAMTEC Statement on current situation due to COVID-19

Dear Madam or Sir

Despite the current critical situation caused by the worldwide spread of Covid-19, LAMTEC continues to be there for you. At the moment we are still able to process orders with the usual delivery times and, together with our partners in worldwide service, are at your disposal. Nevertheless, the current situation also forces our company to take special measures.

Support

Our support as well as telephone consultations are still available and the supply of spare parts is also guaranteed as usual. Further developments decisively depend on the ability of our suppliers to deliver and on transport reliability.

On-site assignments

We carry out on-site assignments for important start-ups and in case of critical states of systems which cannot be solved by our partners on-site or in remote support. We carry out these assignments as far as possible, after thorough review and in accordance with the legal regulations.

Field-service activities

In order to protect our employees, we have already suspended our field services in sales and purchasing until further notice. However, our employees can still be reached by phone or e-mail under their known contact details.

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External visitors

Access of external visitors to the building was reduced to the absolutely necessary minimum. Necessary meetings with external partners are held via telephone or video conference.

Delivery situation:

Our purchasing department is in regular contact with our suppliers. Unfortunately, any news from the supply chain are subject to strong dynamics.

So far the situation is as follows and as of yet only reflects the situation from China. The impact of the pandemic situation on Europe and worldwide will become more apparent over time:

1. Available supplier information is so far only general in the sense that exports of goods from China can be restricted or delayed. In these cases, we have not received any concrete postponements of already confirmed delivery dates, so that we currently assume that we will be able to meet our standard delivery times.
2. Our purchasing department was informed about concrete delays, was able to react in case of bottlenecks and to enable an alternative procurement.
3. LAMTEC can, with the exception of a few components in the BT300 product range, absolutely maintain its delivery capability. Depending on the product, we have 1-3 months worth of stock in our warehouse. So far we have not received any reports of bottlenecks. No blanket orders from our suppliers have been postponed so far, so that we are assuming that we will be able to continue to deliver at the moment

We are constantly monitoring the situation and will inform you specifically about existing orders if delays occur which we are unable to avert. Please rest assured that we make the greatest possible efforts to ensure our ability to deliver.

With kind regards

LAMTEC Meß- und Regeltechnik
für Feuerungen GmbH & Co. KG

Management